



Streetcar Operator

Basic Function

- Operate the streetcar in a safe and efficient manner within established rules and regulations
- Provide professional and courteous customer service.

Supervised by: Operations Supervisor, General Manager

Scheduling

- Works 40 hours per week on various shifts with two consecutive days off.
- Operator work assignment will require flexible hours including: early morning, late night, holidays & weekends.


Work Environment

In order to achieve its mission, RDMT team members are expected to recognize, respect and commit to actively contributing to the following goals and values:

- **Safety** — To ensure that our employees', riders' and the general public's safety is always our first consideration.
- **Service Excellence** — To provide safe, clean, reliable, on-time, courteous service for our clients and customers.
- **Workforce Development** — To create a learning organization that attracts, develops, motivates and retains a world-class workforce.
- **Fiscal Responsibility** — To manage every taxpayer and customer dollar responsibly and respectfully.
- **Innovation and Technology** — To continuously identify improvements to create the absolute best practices in all aspects of our operation.
- **Sustainability** — To reduce consumption while reusing and recycling all internal resources to the greatest extent possible.
- **Integrity** — To appreciate and rely on the professional ethics and honesty of every team member.
- **Teamwork** — To actively blend our individual talents to achieve world-class performance and service.

Examples of Duties

- Operates light and heavy rail train equipment to transport passengers
- Informs controller personnel of operating status of equipment
- Performs pre-pull-out inspection of train and track for safety reasons and reports any operational problems

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- Receives and transmits two-way radio messages to report pull-out and track changes and request clearance for movement
 - Refers to route maps, time schedules and instructions for alternate routes
 - Informs passengers of emergencies or rule violations by loud speaker or personally if on loading platform
 - Writes reports and completes forms as needed
 - Maintains, supports and promotes a safe work environment while complying with all of RDMT's safety rules, policies and procedures

Essential Knowledge and Abilities

Knowledge of:

- State and local traffic laws, ordinances and regulations involved in the operation of streetcars
- RDMT Rail operations safety rules and regulations

Ability to:

- Lift up to 35 pounds
- Operate RDMT streetcar vehicles and equipment safely and efficiently
- Operate technical equipment
- Memorize signs, signals and terminology used for rail transit
- Work independently in a highly time-structured environment
- Exercise sound judgment in stressful situations
- Understand and follow detailed oral and written instructions
- Communicate courteously and effectively with people
- Recognize and respond appropriately to potential hazards on train, tracks or stations
- Recognize and correct/ report problems with equipment
- Speak, read and write basic English

Minimum Qualifications

Potential candidates interested in the OPERATOR position MUST meet the following requirements:

- 25 years of age
- 1 year Rail Transit Operator or Bus Operator experience
- Valid Class C driver's license
- Able to obtain a CDL license



Special Conditions

- Must have a good driving record for the past 5 years
- Must have normal color vision
- Have no fear of heights
- Move debris or articles from track when necessary
- Must walk long distances for assistance when necessary
- Evacuate passengers and escort them to safety

Disclaimer

This job specification is not to be construed as an exhaustive statement of duties, responsibilities, or requirements. Employees may be required to perform any other job-related instructions as requested by their supervisor.

IF INTERESTED IN THE POSITION:

Please contact moreillypol@themidtowngroup.com with your name, contact info, and résumé.