



Service Attendant

Basic Function

Performs servicing and cleaning of revenue and non-revenue equipment, including facilities, rail cars, and maintenance equipment.

Supervised by: Director of Maintenance

Scheduling

- Works 40 hours per week on various shifts with two consecutive days off.
- Operator work assignment will require flexible hours including: early morning, late night, holidays & weekends.


Work Environment

In order to achieve its mission, RDMT team members are expected to recognize, respect and commit to actively contributing to the following goals and values:

- **Safety** — To ensure that our employees', riders' and the general public's safety is always our first consideration.
- **Service Excellence** — To provide safe, clean, reliable, on-time, courteous service for our clients and customers.
- **Workforce Development** — To create a learning organization that attracts, develops, motivates and retains a world-class workforce.
- **Fiscal Responsibility** — To manage every taxpayer and customer dollar responsibly and respectfully.
- **Innovation and Technology** — To continuously identify improvements to create the absolute best practices in all aspects of our operation.
- **Sustainability** — To reduce consumption while reusing and recycling all internal resources to the greatest extent possible.
- **Integrity** — To appreciate and rely on the professional ethics and honesty of every team member.
- **Teamwork** — To actively blend our individual talents to achieve world-class performance and service.

Examples of Duties

- Cleans interiors and exteriors of rail cars; to including sweeping, mopping, scrubbing, polishing, cleaning windows and seat cushions, collecting trash, and removing graffiti.
- Operates cleaning machines, including wet/dry vacuuming equipment, floor scrubbers and high pressure steam/hot water washers

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- Cleans component parts and undercarriage of vehicles with high-pressure steam/hot water and/or compressed air
 - Operates forklifts, powered carts and similar equipment to load, unload and move supplies and equipment
 - Sweeps, mops and cleans maintenance shops, restrooms, locker rooms, offices, work pits, and yard areas
 - Flags and spots rail vehicles in and out the shop and yard under power as required
 - Applies and removes (lockout/tag out) high voltage power of rail vehicles for cleaning and servicing
 - Steam cleans component parts and undercarriage of rail vehicles including brakes and propulsion parts in preparation for inspections
 - Cleans rail vehicles on the main line
 - Blue flags rail vehicles in the yard and shops; and in emergency situations, on the mainline
 - Maintains and promotes a safe work environment while complying with all safety rules, policies and procedures

Essential Knowledge and Abilities

Knowledge of:

- Vehicle cleaning and servicing
- Vehicle operations and safety
- Custodial work

Ability to:

- Read, write, speak and understand English
- Follow oral and written instructions
- Communicate effectively with others
- Clean, fuel and service various equipment
- Safely operate cleaning equipment and a variety of hand and power tools
- Tolerate various working conditions, including extended exposure to all types of weather, noise, unpleasant odors, heavy-duty cleaning chemicals, and fumes
- Safely operate vehicles
- Lift and move objects weighing up to 60 pounds



Minimum Qualifications

Potential candidates interested in the SERVICE ATTENDANT position MUST meet the following requirements:

- High school diploma or GED equivalent
- Valid Class C driver's license
- Two years' experience performing vehicle servicing and cleaning is preferred

Special Conditions

- Must comply with all Occupational Safety and Health Administration (OSHA) regulations and utilize approved safety equipment and personal protective gear including, but not limited to, respirators, eye and hearing protective devices (HPD), if and when required
- Positions in this classification are considered safety sensitive under Federal Transit Administration (FTA) drug and alcohol regulations and are subject to pre-employment and random testing.

Disclaimer

This job specification is not to be construed as an exhaustive statement of duties, responsibilities, or requirements. Employees may be required to perform any other job-related instructions as requested by their supervisor.

IF INTERESTED IN THE POSITION:

Please contact moreillypol@themidtowngroup.com with your name, contact info, and résumé.