



## Streetcar Operator

### Basic Function

- Operate the streetcar in a safe and efficient manner within established rules and regulations
- Provide professional and courteous customer service.

**Supervised by:** Operations Supervisor, Director of Operations

### Scheduling

- Works 40 hours per week on various shifts with two consecutive days off.
- Operator work assignment will require flexible hours including: early morning, late night, holidays & weekends.

### Work Environment

In order to achieve its mission, RATPDEV team members are expected to recognize, respect and commit to actively contributing to the following goals and values:

- **Safety** — To ensure that our employees', riders' and the general public's safety is always our first consideration.
- **Service Excellence** — To provide safe, clean, reliable, on-time, courteous service for our clients and customers.
- **Workforce Development** — To create a learning organization that attracts, develops, motivates and retains a world-class workforce.
- **Innovation and Technology** — To continuously identify improvements to create the absolute best practices in all aspects of our operation.
- **Sustainability** — To reduce consumption while reusing and recycling all internal resources to the greatest extent possible.
- **Integrity** — To appreciate and rely on the professional ethics and honesty of every team member.
- **Teamwork** — To actively blend our individual talents to achieve world-class performance and service.

### Examples of Duties

- Operates Streetcar equipment to transport passengers
- Informs controller personnel of operating status of equipment
- Performs pre-trip inspection of Streetcar and track for safety reasons and reports any operational problems



- Receives and transmits two-way radio messages to report pull-out and track changes and request clearance for movement
- Informs passengers of emergencies or rule violations by loud speaker or personally if on loading platform
- Writes statements and completes forms as needed
- Provides training to new employees
- Maintains, supports and promotes a safe work environment while complying with all of RATPDEV safety rules, policies and procedures

## **Essential Knowledge and Abilities**

### **Knowledge of:**

- State and local traffic laws, ordinances and regulations involved in the operation of streetcars
- RATPDEV and DC Streetcar operations safety rules and regulations

### **Ability to:**

- Lift up to 35 pounds
- Operate streetcar vehicles and equipment safely and efficiently
- Operate technical equipment
- Memorize signs, signals and terminology used for Streetcar
- Work independently in a highly time-structured environment
- Exercise sound judgment in stressful situations
- Understand and follow detailed oral and written instructions
- Communicate courteously and effectively with people
- Recognize and respond appropriately to potential hazards on train, tracks or stations
- Recognize and correct/report problems with equipment
- Speak, read and write basic English

## **Minimum Qualifications**

Potential candidates interested in the OPERATOR position MUST meet the following requirements:

- 21 years of age
- 1 year Rail Transit Operator or Bus Operator experience (preferred)
- Able to obtain a DOT Medical card

# dcstreetcar



## Special Conditions

- Must have a good driving record for the past 5 years
- Must have normal color vision
- Have no fear of heights
- Move debris or articles from track when necessary
- Must walk long distances for assistance when necessary
- Evacuate passengers and escort them to safety

## Disclaimer

This job specification is not to be construed as an exhaustive statement of duties, responsibilities, or requirements. Employees may be required to perform any other job-related instructions as requested by their supervisor.

## IF INTERESTED IN THE POSITION:

Please contact [moreillypol@themidtowngroup.com](mailto:moreillypol@themidtowngroup.com) with your name, contact info, and résumé.